

Mental Health Clinic					
Referrals	Nov-22	2022 YTD	2021 YTD	Variance	
Derby	74	276	383	-28%	
Hamburg	27	264	417	-37%	
Total	101	540	800	-33%	
Treatment Sessions					
Derby	926	9,377	10,779	-13%	
Hamburg	402	6,215	6,252	-1%	
Total	1,328	15,592	17,031	-8%	
People Served (unduplicated)					
Derby	584	879	963	-9%	
Hamburg	253	651	623	4%	
Total	837	1,530	1,586	-4%	

Senior Care Management Program (Apr1,21-Mar31,22)						
	November	22/23 YTD	21/22 YTD	Variance	% of goal	
Erie Co. Senior Contract Services	Case Management (Total Hrs)	182.82	1531.61	1682.19	-9%	
	Case Managements (#Served) *unduplicated hrs	178	371	289	28%	89%
	Info & Assistance (Total Units)	221	414	429	-3%	
	Info & Assistance (#Served) *unduplicated units	141	235	194	21%	75%
	Outreach (# Served)	3	40	N/A	#VALUE!	160%
	New Intakes	21	190	193	-2%	
CarePanion Services	Co. Home Care (Hours)	334.5	2990.75	1870.85	60%	
	Co. Home Care (#Served)	37	46.0	29.0	59%	
		November	2022	2021 YTD	Variance	
	CarePanion (Hours)	56.0	657.0	559.0	18%	
	CarePanion (#Served)	12.0	22.0	21.0	5%	

Health Home Program				
	November	YTD/2022	YTD/2021	Variance
Direct Referrals	2	14	22	-36%
Clients in Outreach (includes dir referral)	9	95	155	-39%
Clients Enrolled (month)	1	53	106	-50%
Clients Enrolled (current total)	n/a	110	148	-26%
Health Home Plus (current total)	n/a	13	9	44%
Clients Discharged	8	92	84	10%
Billable Home/Office	82	873	856	2%
Billable Phone Calls	33	414	680	-39%