

Mental Health Clinic						
Referrals		Nov-21	2021 YTD	2020 YTD	Variance	
	Derby	24	383	423	-9%	
	Hamburg	46	417	246	70%	
	Total	70	800	669	20%	
Treatment Sessions						
	Derby	999	10,779	10,024	8%	
	Hamburg	651	5,654	3,636	56%	
	Total	1,650	16,433	13,660	20%	
People Served						
	Derby	638	963	1010	-5%	
	Hamburg	370	623	372	67%	
	Total	1008	1,586	1,382	15%	

Senior Care Management Program (Apr1,21-Mar31,22)					
		November	21/22 YTD	20/21 YTD	Variance
Erie Co. Senior Contract Services	Case Management (Hours)	162.92	1682.19	2191.68	-23%
	Case Managements (#Served)	289	289	278	4%
	Info & Assistance (Units)	21	429	605	-29%
	Info & Assistance (#Served)	15	194	243	-20%
	Outreach (Hours)	0	17	22	-23%
	Outreach (# Served)	3	428	126	240%
	New Intakes	0	134	193	-31%
CarePanion Services	Co. Home Care (Hours)	483.25	3211	1870.85	72%
	Co. Home Care (#Served)	37	52.0	29.0	79%
		November	2021 YTD	2020 YTD	Variance
	CarePanion (Hours)	45.3	559.0	468.8	19%
	CarePanion (#Served)	12.0	21.0	27.0	-22%

Health Home Program					
		November	YTD/2021	YTD/2020	Variance
Direct Referrals		3	22	21	5%
Clients in Outreach (includes dir referral)		2	155	178	-13%
Clients Enrolled (month)		2	106	60	77%
Clients Enrolled (current total)		n/a	148	121	22%
Health Home Plus (current total)		n/a	9	7	29%
Clients Discharged		12	84	54	56%
Billable Home/Office		89	856	509	68%
Billable Phone Calls		51	680	786	-13%