

Health Home Care Manager

Job Type: Full Time

Summary of Position:

The Care Coordinator will apply the essential activities of case management which include assessment, coordinating, monitoring, evaluation and planning of care. The Care Coordinator will be responsible for the following outcomes, reduce hospitalizations and ER visits, improve mental health illness and substance abuse disorders and to improve chronic health conditions.

Responsibilities:

- Complete a comprehensive health assessment/reassessment.
- Complete/update an individualized patient center plan of care to identify goals and needs of the patients.
- Coordinate with providers on client's care plan/needs/goals.
- Advocate for client's and to produce positive outcomes defined by the client.
- Complete all required paperwork in a timely manner.
- Provide services according to agency, NYS Health Homes, and Medicaid standards.
- Prepare client crisis intervention plan.
- Link clients to needed services to support care plan and treatment goals including but not limited to mental/behavioral health, patient education, and self-help/recovery groups.
- Be able to maintain a case load of 35-40 clients.
- Knowledge of person-centered, trauma-informed, recovery -oriented values and principals.

Education Requirements:

- Bachelor's degree in any of the following: child and family studies, community mental health, counseling, education, nursing, occupational therapy, physical therapy, psychology, recreation therapy, rehabilitation, social work, sociology, or speech and hearing, OR
- NYS licensure and current registration as a Registered Nurse and bachelor's degree; or a bachelor's level education or higher in any field with five years of experience working directly with persons with behavioral health diagnoses; or a Credentialed Alcoholism and Substance Abuse Counselor (CASAC).

License:

- New York State Driver's license (required)

Contact:

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